

**JOINT ACTION COMMITTEE OF ASSOCIATIONS / UNIONS
OF BSNL EXECUTIVES & NON-EXECUTIVES**

D-7, Telegraph Place, Gole Market, New Delhi – 110 001.

JAC/GL

14th July 2011

To

**Shri R.K.Upadhyay,
CMD, BSNL,
Bharat Sanchar Bhawan,
New Delhi – 110001**

Sub: - Outsourcing of Broadband Provisioning and Maintenance

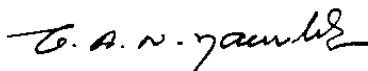
Sir,

We are surprised to note that the BSNL management is proposing to outsource broadband provisioning and maintenance to outside agencies as can be understood from the circular issued to the CGMs vide No.64-183/2011-BB/Outsourcing dated 08-07-2011.

Broadband is one service in which BSNL is the leader with about 60% market share with good revenue. There is very good scope for further provisioning. There is good demand from the customers for BSNL broadband. The management is also trying to procure sufficient modems which were in shortage and which caused delay in provisioning the services.

Under these circumstances and especially when the staff unions under the banner of JAC are observing “Customer Delight Year 2011-2012” for better service to the people, outsourcing of the broadband services, which is one of the main source of income for BSNL, is unwarranted and unjustified. We strongly demand that the above proposal be dropped and the workers be entrusted with the work.

Yours Sincerely,



**V.A.N.Namboodiri
Convener, JAC**